

EVOLUTION OF RETURNABLES

Since 2002, Toyota's parts and accessories returnable container program has saved over 308 million pounds of wood and over \$445 million in packaging costs. These savings equal more resources for the future and lower costs for our parts and accessories.

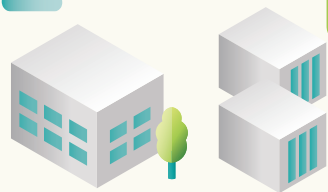


JAPAN INBOUND

- **1990's**
Parts distribution centers begin using returnables for dealer deliveries
- **2000**
TMC begins using returnable containers to ship parts from Japan to California
- **2002**
North American central parts centers begin using returnable containers to ship service parts to regional parts distribution centers
- **2005**
North American suppliers begin using returnables to ship parts into central parts centers and directly to vehicle distribution centers
- **2013**
Returnables are now used by more than 1850 dealers, 150 suppliers and all 22 North American parts and vehicle distribution centers



Approximately **109 million** parts through the program per year



150 SUPPLIERS

OVERALL SAVINGS

308 million lbs of wood
185 million lbs of cardboard



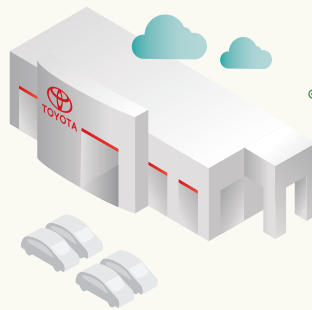
22 PARTS AND VEHICLE DISTRIBUTION CENTERS

That's the equivalent of

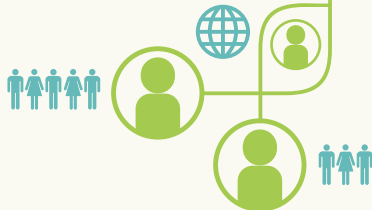
2.5 million trees*



\$445 million in packaging costs savings



1850 DEALERS



Currently, more than **65,000** reusable shipping containers travel through the Toyota parts and accessory network.